ITPG Workstation Survey

Review data

Define categories

Compare to UCOP study

Caveats re: restrictions & tiers

Bottlenecks and Future Problems

Anecdotes (undeclared, visitors, EAP students)

Faculty reports (should not assign web to large classes)

Lines at open access facilities (policing?)

Maintenance of base (replacement of 1/4 per year => $800K)

Trends

Student ownership of computers (est. 70%)

Student access to Internet Service Providers

Preference for working at home (exceptions)

Commercial communications providers (AT&T, COX)

Implications & Ideas

Challenge of maintaining base (perm budget vs. one-time pool)

Where to focus campus resources:

Low-end safety net

High-end common centralized (video-on-demand)

High-end special decentralized (discipline specific)

Questions for ITB

What is the target pace for introducing web-based technology in UCSB classes? How much student access is good enough?

What tier service should be the target?

What do ITB members see as major barriers?

Do we need more information on this topic?

Where should ITPG focus next?